



APPLY FOR YOUR FREE CONCESSIONARY PASS

Eligible residents can travel for free on most bus services in England.

In Cambridgeshire and Peterborough, pass holders can travel free at any time on journeys starting within the area - giving you greater flexibility to travel when you need.

How to apply?

You will need to:

- Provide an email address
- Upload your photo
- Provide your National Insurance number
- Upload proof of age, address, and eligibility (if required)

Applications are usually processed within 10 working days of receiving all required information.

Photo Requirements

Your photo must:

- Be an original, up-to-date photo
- Show a close-up of your full head and shoulders
- Contain no other people or objects
- Have good contrast with the background
- Not be taken from another ID document or existing pass
- Not be AI-generated or digitally edited (filters or alterations will be rejected)

In your photo, you must:

- Face forward and look straight at the camera
- Have your eyes open and clearly visible
- Have nothing covering your face
- Not wear sunglasses or tinted glasses
- Reading glasses are allowed if your eyes are fully visible, with no glare or reflections



ACCEPTED PHOTOS



UNACCEPTED PHOTOS



APPLY ONLINE TODAY

Scan the QR code to start your application
or visit www.thebuspass.com for more information.

